

## **Coaching in Leadership Cancellation and Transfer Policy**

The following cancellation and transfer policy applies to the Coaching in Leadership course:

All cancellations or changes must be requested in writing or by email to info@growthcoaching.com.au.

## Cancellations

- Cancellations greater than 4 weeks prior to the course attract no fees and the full course fee will be refunded.
- Cancellations less than 4 weeks prior to the workshop will attract a cancellation fee of 50% of the course fee plus GST.
- There is no refund or credit for "no-shows" the day of the workshop.

In the event that the course is cancelled, registrants will be reimbursed their registration fee.

## Transferring before course starts

- If you are unable to attend the course you may transfer:
  - to another course, however, only one transfer is allowed. Rescheduling must take place within 12 months of initial course.
  - your registration to another person.
- Transfers greater than 4 weeks prior to the course attract no fees.
- A transfer fee of \$100 plus GST per day is applicable if you transfer to another course or nominate another attendee less than 4 weeks prior to the start of the course.

## **Transferring during course**

The cohort learning experience is an important aspect of this course. It is essential that intending participants are able to attend Phase 1 and Phase 3 workshops with the same cohort. Please ensure that you able to do this prior to completing your application.

In exceptional circumstances when participants have completed Phase 1 and need to change cohort groups, it will be necessary for them to redo Phase 1 with another cohort. A transfer fee of \$400 plus GST will be applicable.