

## Leadership Coaching Package Terms and Conditions

The Leadership Coaching Package is a 12-month commitment and the total cost of this course is \$3360 +GST.

### Payment terms for monthly payment option

- Monthly instalments over 12 months – January to December 2026
- Payment due on 15<sup>th</sup> of each month
- Accepted payment methods: bank transfer, credit/debit card, direct debit

### Withdrawal

Early termination will require payment of remaining balance.

### GCI Individual Coaching Terms and Conditions

All coaching sessions to be completed within 12 months from the date a coach is allocated to the coachee.

Coaching sessions are non-transferable. To cancel or reschedule a session, the coachee must notify the coach at least 24 hours prior to appointment.

A session is considered No Show if coachee does not attend session or fails to notify the coach at least 24 hours prior to appointment. No Show will result in a full charge of a session.

Unused sessions are non-refundable.

### GCI Reflective Practice Terms and Conditions

The Reflective Practice course requires 4-5 participants to form a group. Once we have enough participants to form a group, our training coordinator will contact you with more information and some date/time options.

The cohort learning experience is an important aspect to this course. It is essential that intending participants are able to attend all workshop days with the same cohort. Please keep this in mind prior to completing your application.

Reflective Practice sessions are non-transferable and unused sessions are non-refundable.